

# Cookies

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## 1. Who Is Responsible for Your Data

The data controller is Miluse Brosova, NIF 321625781, trading as Bros.art.

Business location: Óbidos, Portugal

Email: [design@bros.art](mailto:design@bros.art)

Telephone: +351 925 300 188

Bros.art processes only the personal data needed to respond to enquiries, handle orders and payments, issue invoices and deliver products. We do not use personal data for profiling or sell it to third parties.

## 2. Information We Process

When handling an order, we may process:

- The contact person's name
- Company name and NIF
- Email address and telephone number
- Billing and delivery addresses
- Products ordered
- Payment details and payment status
- Communications relating to the order or a claim

We process only the information needed to provide our services and meet our legal obligations.

## 3. Why We Need This Information

We use personal data to:

- Respond to customer enquiries
- Review and confirm orders
- Issue pro forma and final invoices

- Confirm payments
- Prepare and deliver orders
- Handle claims and order-related issues
- Meet accounting, tax and other legal obligations
- Protect the security of our website and systems

Information required to handle an order is processed to enter into and perform a contract. Invoicing and accounting information is processed because we are legally required to keep it.

## 4. How Long We Keep Information

We do not keep personal data for longer than necessary.

Order information is kept for the time needed to complete the order and resolve any related issues. Invoices, accounting records and supporting documents are kept for the period required by Portuguese law, normally ten years.

General correspondence that does not need to be kept for contractual or legal reasons is deleted when it is no longer required.

## 5. Who May Receive the Information

We do not sell personal data or provide it to other businesses for their own marketing.

Where necessary to handle an order, information may be made available to:

- Banks or payment providers
- Email and website-hosting providers
- Invoicing or accounting systems
- Accountants or tax advisers
- Delivery providers
- Public authorities where required by law

These recipients may use the information only as needed to provide the relevant service or meet their own legal obligations.

## 6. Application and QR Codes

The Bros.art application uses the device's camera only to recognise an image and display the related video or animation.

Bros.art does not store the image captured by the camera or use it to identify the user, advertise to them or create a profile.

The application may process basic technical information required for connection, security and the correct display of content.

## 7. Cookies

The Bros.art website uses technically necessary cookies to support its basic operation, security and the storage of user preferences.

These cookies are not used for advertising or to create user profiles.

If we introduce optional analytics or marketing cookies in the future, we will ask for consent before activating them and update this policy accordingly.

## 8. Your Rights

Depending on the circumstances, you may ask us to:

- Provide access to your personal data
- Correct inaccurate or incomplete information
- Delete information we are no longer required to keep
- Restrict how your information is processed
- Provide your information in a portable format
- Stop certain types of processing
- Withdraw previously given consent

Requests can be sent to [design@bros.art](mailto:design@bros.art). We may take reasonable steps to confirm your identity before responding.

You also have the right to submit a complaint to Portugal's data-protection authority, the Comissão Nacional de Proteção de Dados (CNPd).

## 9. Security

We use reasonable technical and organisational measures to protect personal data against loss, unauthorised access, alteration or improper disclosure.

Access is limited to the people and service providers who need the information to handle an order or meet a legal obligation.

## 10. Changes to This Policy

We may update this policy if our use of personal data, technology or legal obligations changes.

The current version will always be available on this page.

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