

Terms & Conditions

1. About These Terms

These Terms & Conditions govern the sale of products through Bros.art.

The seller is Miluse Brosova, NIF 321625781, trading as Bros.art.

Contact details:

- Email: design@bros.art
- Telephone: +351 925 300 188

By submitting an order, the customer confirms that they have read and accepted these Terms and Conditions.

2. Business Customers and Delivery Area

Bros.art sells exclusively to companies, entrepreneurs and retailers purchasing products in connection with their business or professional activities, particularly for resale.

Orders are delivered only to addresses located in mainland Portugal. We currently do not deliver to the Portuguese islands or internationally.

3. Products and Order Quantities

Bros.art designs tourist products and souvenirs. We currently focus primarily on original magnets intended for businesses and retailers.

Some products include a QR code connecting the physical item to a video or animation. Accessing this content may require a compatible mobile device, an internet connection and the relevant application.

The minimum order quantity is 10 magnets. Products may be ordered in multiples of ten, such as 10, 20 or 30 units.

4. Orders and Contract Formation

The ordering process is as follows:

1. The customer submits an order.
2. Bros.art checks the selected products, quantity, price and delivery availability.
3. If the order can be accepted, Bros.art sends the customer a pro forma invoice containing the final price and bank-transfer details.
4. If the order cannot be accepted, Bros.art informs the customer and does not request payment.
5. The customer pays by bank transfer.
6. After receiving payment, Bros.art prepares and dispatches the order.

The pro forma invoice serves as confirmation that the order has been accepted and as a request for payment. The contract is concluded when the full amount due is credited to the seller's bank account.

5. Prices and Payment

The final price of the products, delivery costs and total amount payable are stated in euros on the pro forma invoice.

The only accepted payment method is bank transfer. The customer must use the payment details provided on the pro forma invoice.

The pro forma invoice is issued solely as a payment request and does not replace the final invoice.

6. Final Invoice

Once payment has been credited to the bank account, Bros.art issues the final invoice on the same day and sends it electronically to the email address provided by the customer.

7. Changes to an Order

The customer may request a change or adjustment to an order by email or telephone at any time before it has been dispatched.

A requested change becomes effective only after confirmation by Bros.art. If the change affects the final price or estimated delivery time, Bros.art will inform the customer in advance.

8. Delivery

The estimated preparation and delivery time is 4 to 7 business days from receipt of payment, unless a different timeframe has been agreed.

Delivery costs are included in the total amount shown on the pro forma invoice.

Responsibility for the products passes to the customer upon delivery to the address provided in the order.

9. Inspection and Claims

The customer should inspect the shipment after delivery and report the following as soon as possible:

- Visible damage
- Missing products
- Incorrectly delivered items
- Other apparent defects

Claims may be submitted to design@bros.art and should include the order number, a description of the issue and, where appropriate, photographs.

If a claim is accepted, Bros.art will replace defective or incorrectly delivered products and supply any missing items.

10. Resale and Use of Our Work

The customer may resell physical products purchased from Bros.art.

Purchasing a product does not transfer any copyright or other rights relating to the artwork, product designs, photographs, animations, videos, digital content accessed through QR codes, the Bros.art name or any other protected elements.

These materials may not be copied, modified, reproduced or used separately for commercial purposes without the prior written permission of Miluse Brosova or the relevant rights holder.

11. Privacy

Personal data connected with enquiries and orders is processed as described in our Privacy and Cookie Policy.

12. Governing Law and Disputes

These Terms and Conditions, and any contracts concluded under them, are governed by Portuguese law.

Bros.art and the customer will first attempt to resolve any dispute by mutual agreement. If an agreement cannot be reached, the dispute will be handled by the competent Portuguese courts.

13. Changes to These Terms

Each order is governed by the version of these Terms and Conditions in effect when the order is submitted. Later changes do not apply retrospectively to contracts already concluded.

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